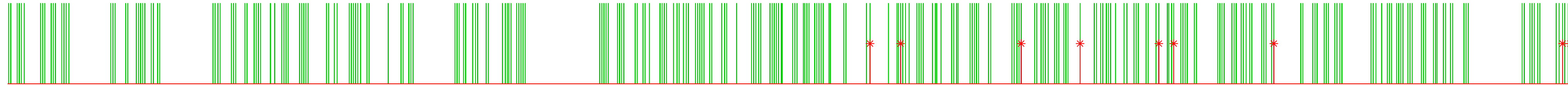


JKZ



2 Sept 1999 – 9 Sept 2001
incidents (red) and Lucia's shifts (green)